

3G Pay as you Go



CRITICAL INFORMATION SUMMARY

Information about the service.

Here's a quick summary of all the important bits about your Telstra 3G mobile plan.

It covers things like your call charges and how much you need to pay each month.

Your plan is for a post-paid mobile phone service. It gives you access to our network, a mobile phone number, and lets you make and receive calls, send and receive messages, and access mobile data.

This plan has a **monthly** minimum term.

What's Included and Excluded?

This is a Pay as you go plan and has no included usage value.

Information about pricing.

Minimum monthly charge is **\$12**. The total minimum amount that you'll pay per month of your plan is **\$12**.

The following call charges are applicable –

Call Terminating	Per Minute Rate	Connection Fee
On the Telstra Network	15c per minute	0c
Calls terminating on Telstra Network and same account	5.1c per minute	0c
All other calls	22c per minute	0c
Voicemail deposit	22c per minute	0c
Voicemail retrieval	44c per minute	0c

Your Monthly Data Pack can be used to access mobile internet.

The following charges apply for each data pack

Data Pack	Costs / Month	Included Data	Excess Per MB
150MB	\$5.00	150MB	40c
500MB	\$6.50	500MB	40c
800MB	\$9.00	800MB	35c
1.5GB	\$18.00	1.5GB	35c
3GB	\$33.00	3GB	22c
Pay as You Go	No Monthly Fee	N/A	68c

Your monthly charges are billed according to your billing cycle. Your first bill could have charges for part of the month until your next billing period begins. It will also have charges in advance for the next month.

EARLY TERMINATION

There is no early termination fee (ETF).

STANDARD CALL, SMS AND DATA CHARGES

Call	A 2 minute standard call will cost you \$0.44 (22¢ per minute) Calls charged in 60 second increments.
SMS	A message will cost you 22¢.
Excess data	If you use more than your monthly data pack you will be charged at the excess data rates relevant to your pack. Excess is charged per MB or part thereof

All prices Inc GST

 **1300 726 310**

 **enquiries@telcoplus.com.au**

 **www.telcoplus.com.au**



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Other information

WE'RE HERE TO HELP

If you have any questions, just call us on **1300 726 310** so we can serve you better. Or you can visit us at telcoplus.com.au for additional information, including to access information about your usage of the service.

USING YOUR SERVICE OVERSEAS

Your Monthly Call and Data Allowances doesn't include usage while you're overseas, so you'll be charged separately for this usage. You can find the rates for international usage at telcoplus.com.au

COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at telcoplus.com.au. You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

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