

# 3GB Data Pack



## CRITICAL INFORMATION SUMMARY

### Information about the service.

Here's a quick summary of all the important bits about your **3GB** Mobile 3G standalone Data pack.

It covers things like your data allowance and how much you need to pay each month.

This plan has a monthly minimum term.

### MINIMUM TERM

There is no minimum term; this is a pay as you go service.

### What's Included and Excluded?

You receive a **3GB** Mobile Data; Your Monthly Data Allowance is for use in Australia only and can be used at any time (day or night). Your Monthly Data Allowance expires each month.

Your Monthly Data Allowance can be used to access mobile internet.

### Information about pricing.

Your monthly charge is **\$33**.

If you used your included data allowance, excess data will be charged at **22¢** per MB (1 MB= 1024kb)

Your monthly charges are billed according to your billing cycle. Your first bill could have charges for part of the month until your next billing period begins. It will also have charges in advance for the next month.

### EARLY TERMINATION

There is no early termination fee (ETF).

### Other information

### WE'RE HERE TO HELP

If you have any questions, just call us on **1300 726 310** so we can serve you better. Or you can visit us at [telcoplus.com.au](http://telcoplus.com.au) for additional information, including to access information about your usage of the service.

### USING YOUR SERVICE OVERSEAS

Your Monthly Call and Data Allowances doesn't include usage while you're overseas, so you'll be charged separately for this usage. You can find the rates for international usage at [telcoplus.com.au](http://telcoplus.com.au)

### COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at [telcoplus.com.au](http://telcoplus.com.au) You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

All prices Inc GST

 **1300 726 310**

 **enquiries@telcoplus.com.au**

 **www.telcoplus.com.au**

